

## PATIENT'S RIGHTS AND RESPONSIBILITIES

### PATIENT'S RIGHT

Exercise these rights without regard to sex, cultural, economic, education, religious background, or the source of payment for care.

Patients are given equitable, unbiased, considerate, and respectful care.

Patients are provided appropriate privacy regarding medical records and during interviews, examination, treatment, and consultation. Medical information will not be released without patient's written consent.

Patients are given the opportunity to participate in decisions involving their health care.

Patients are in receipt of sufficient information in advance if feasible; to allow a patient to give informed consent or to refuse any proposed treatment or procedure.

Patients are provided, to the degree known, complete information concerning their diagnosis, treatment, and prognosis. When it is medically inadvisable to give such information to a patient, the information is provided to a person designated by the patient or to legally authorized person.

Patient should have knowledge of the name of the physician primarily responsible for care, the names and roles of any other physicians involved in their care.

Patients, prior to treatment, are informed of their financial responsibility and are provided with a receipt and explanation of their bill, regardless of source of payment.

Patients have ability to have their complaints addressed, and to receive an appropriate response.

Facility should provide information to patients and staff concerning:

1. Service available at the facility
2. Provision for after-hour and emergency care
3. Fees for services and payment policies
4. Methods for expressing grievances

### PATIENT'S RESPONSIBILITIES

Participate in, and follow agreed-upon plan of care.

Fully participate in decision involving their own health care.

Cooperate with physician and ask question if not understand instruction of information.

Provide physician with a complete and accurate history about illnesses, hospitalization, medications, and other matters related to your health.

Notify facility if there is any problem or dissatisfaction with care of services.

Treat personnel with respect, consideration, and dignity.

Give timely notice when canceling an appointment.

**Columbia Pain Management does not offer advanced directives.**